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Webinar on

How To Implement An Effective Human Error Investigation Program

Learning Objectives

- *Error Reduction System, HES Tools Cognitive load tool*
- *Definition of Human Factors Categories (HFC)*
- *Importance of each HFC, Metrics and KPI's*
- *Learn the Human Error Risk Multipliers*
- *Recommendations for each HFC*
- *Implementing the program*

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Areas Covered

- *Human Error as the Root Cause, Trending and tracking*
- *What is Human Error*
- *How is Human Error controlled?*
- *6 step method for error prevention*
- *Human error rates and measurement*
- *Root Cause Determination*
- *Prediction, CAPA effectiveness*

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This webinar would provide tools that can be implemented and used after this event. These include practical tools.

PRESENTED BY:

Ginette Collazo, Ph. D. is an Industrial-Organizational Psychologist with 20 years of experience that specializes in Engineering Psychology and Human Reliability, disciplines that study the interaction between human behavior and productivity. She has held positions leading training and human reliability programs in the Pharmaceutical and Medical Device Manufacturing Industry.

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On-Demand Webinar

Duration : 90 Minutes

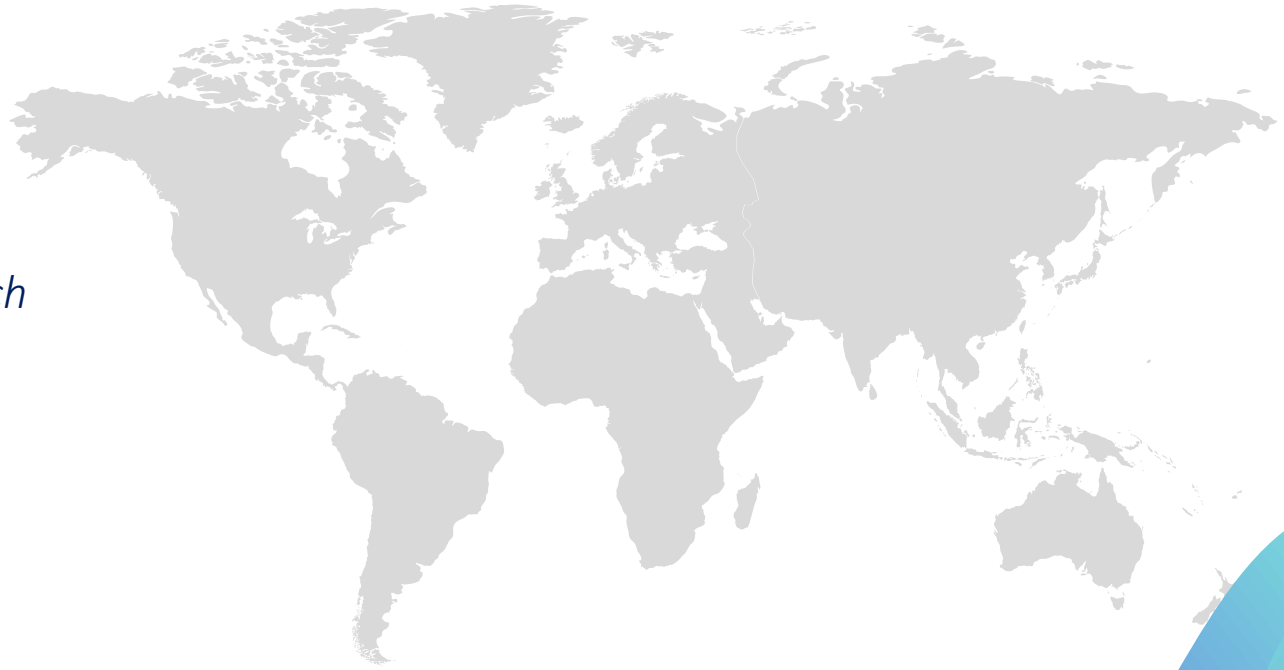
Price: $200

Webinar Description

Human error is known to be the primary cause of quality and production losses in many industries. Although it is unlikely that human error will ever be eliminated, many human performance problems can be prevented. Human errors start at the design stage. From procedures, training, and workplace environment many variables that affect human behavior CAN be manipulated reducing the likelihood of these occurrences. To work with these challenges, it is essential to understand human behavior and the psychology of error as well as understand exactly where the weaknesses of the system are so that they can be improved and/or fixed. This course offers practical approaches and models to address human performance issues in GMP related environments by using a particular methodology to correct, prevent and avoid reoccurrence of these matters.

Who Should Attend ?

GMP regulated manufacturing facilities including Pharma medical devices, biologics, food and nutrition and any other organization that has employees executing activities in which they can make mistakes (ALL).



Training managers and coordinators
Operations
Manufacturing
Plant engineering
QA/QC staff
Process excellence/improvement professionals
Industrial/process engineers
Compliance officers
Regulatory/legislative affairs professionals
General/corporate counsel

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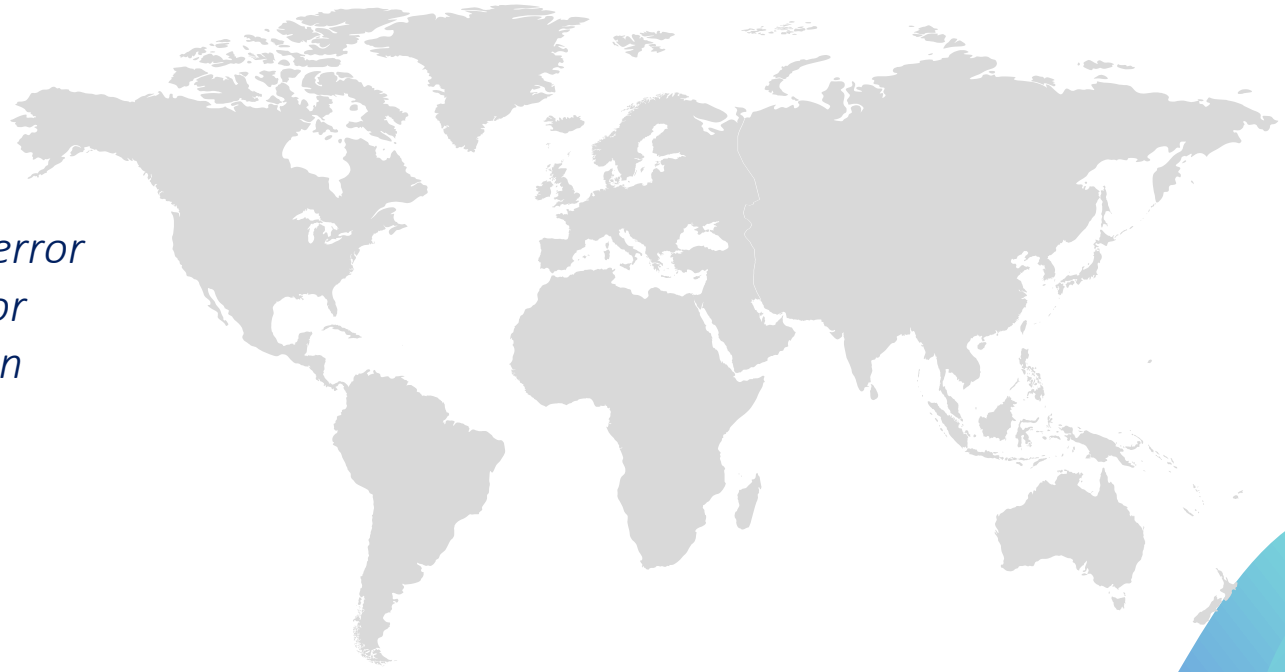
Why Should Attend ?

This training would provide tools that can be implemented and used after this event. These include practical tools. We will discuss human error categories, near root causes and root causes for these events. We will discuss the latest trends in human error issues in the industry.



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